



SERVICE BULLETIN

Product: LCD MONITOR
Model: RB15N, RB17N
 SyncMaster 151MP, 171MP

Bulletin No.: MON02-005 (02-C/M-E0066)
Bulletin Date: March 9, 2002
ECN Date: March 9, 2002

SUBJECT: Intermittent No Video in DTV (DVD) 480P Mode

Background: There is an intermittent no-video problem with the RB15NS and RB17NS LCD monitors. It occurs in DTV (DVD) 480p mode with the Samsung set-top box model SIRT150X. When you turn the monitor power on and off the symptom may occasionally appear.

Cause: Communication error between the monitor's micom IC and set-top box (SIRT150X).

Solution: Replace old version Micom IC with the revised Micom IC (VER.1.3).

Application Date: March 9, 2002.

ORIGINAL			NEW	
Location No.	Part No.	Description	Part No.	Description
Micom	BN97-00032M	Assy Micom, RB15NS V1.1 or V 1.2	BN97-00032M	Assy Micom, RB15NS V1.3
Micom	BN97-00032N	Assy Micom, RB17NS V1.1 or V 1.2	BN97-00032N	Assy Micom, RB17NS V1.3